How to print/e-mail an All Activity report or Open/Close report from Matrix

- 1. Log into Matrix as you normally would.
- 2. From the main screen click **Reports**

Subscriber Information						
Search			Additional Information	Signal Handling Test Timer	Identifiers	2
Data Entry	A Chink	1	Accounting		2	ita Ent
Live View			Activate			Ď
Reports			Start Date			
Disable Account			Inactive Date			
Logout			UL Grade			
Additional Address			Panel Type	× ۵		

3. Click All Activity Report from the menu on the left hand side of the screen.

Search	Data Entry	Live View	History	Disable Account	Reports	Logout	
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Availab	e Reports						
			Scr	een description			
Accou	Account Listing Report						
AM No	AM Notify History Report						
Subso	Subscriber List for a Dealer						
One L	One Line Dispatch Report						
All Ac	tivity Report	t					
Unide	Unidentified Subscriber Report						
Audit	Audit History Report						
CIS C	CIS Change Verification Report						

4. The All Activity Report option screen will populate. Under the All Activity Main tab, you will enter the account number in the From Account & To Account fields. You will also enter the Starting Date/Time and Ending Date/ Time for the report you want to run. If you want details as opposed to a summary you will select the Print Details box.

From account:	First
To account:	Last
From Dealer	First-
To Dealer	-Last- P ×
From Subscriber Name:	First
To Subscriber Name:	Last
Starting Date:	11/07/2012
Starting Time:	0000
Ending Date:	11/07/2012
Ending Time:	2359
Print in Alphabetical Order:	
Since Last Printed:	
Print With Page Breaks:	
Print Signals Received:	
Compress Signals:	
Print AM Notified Signals Only:	
Print Comma Delimited:	
Print Details:	

5. In the **Advanced Options** tab, you can set parameters on what you want to include or Exclude in the report. If you want all activity there is no need to fill out anything on this screen.

If you want an open or closed report you would select **OPEN**, **CLOSE** from the drop down menu in the **Include/Exclude by Alarm Types** box.

EXAMPLE: If you wanted a report on everything but burglary alarms you would enter BURGLARY in the **Enter Alarm Types Separated by Commas** box and choose Exclude from the drop down box.

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nclude
Exclude
-

6. Once you have entered all the information needed, you may have to scroll down and click **Submit** to print, or **Add E-mail** if you would like to e-mail the report.

Add E-mails	 	
Submit		

7. If you choose to **Add E-mail** you will receive a populated window as shown below where you can add the e-mail address you want to send to the report to. Once you have added all the email addresses, click **Send**.

Name 🜩	Email	Dealer		Send?
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Once you click submit, you will receive a confimation window that the **Report Started.** You can click the X in the top right hand corner to close this window.



9. You will now double click on the All Activity report that you created once completed, it will have the current date and time when complete.

Report History						
Report Title	Run Date	Finish Date				
All Activity Report						
CIS Report	11/06/2012 19:05:17	11/06/2012 19:12:07				
Account Listing Report	11/06/2012 18:15:33	11/06/2012 18:15:33				
φ	💷 🗠 Prev - Next 🕨 🕅 🔽	Showing 1 - 3				

10. The report will come up, and you will click the **Print** button in the bottom left hand corner.

Content				
11/07/12	All Activit	y Report	Page: 1	·
	ANY DEA 230 ALDE SUDBUF	LLER IR ST IY,		
		TEST ACCOUNT 123 MAIN ST SUDBURY, ON P3N 3F6 CA	N	
TEST ACCOUNT 123 MAIN ST SUDBURY , ON	P3N 3F6 CAN	Account: 77777777 Dealer: ANYD From: 11/01/12 To: 11/	01/12	E
		Site phone: (705) 12	3-1234	
Date Time	Signal Inf	formation Account:	77777777	
1/01/12 THU 10:35:27	BURGLARY FRONT DOOR	אחוידר איז א אחוידר איז איז א אווידר א א א אווידר א א אווידר א א א א א א א א א א א א א א א א א א א	OPR	
10:35:36	FIRE ALARM SMOKE DETECT	OR	732	
10:35:53	CALL TAKER RECV'D	IES ROUD 170	732	
10:36:11	CALLED TEST ACCOUNT BUSY	DIALED (705) 123-1	234 732	
10:36:25	CALL COMPLETED 10:3 CALLED SUDBURY FIRE D CONTACTED GAVE BADGE NUMBER - AUTHORITIES CONTACT	66:16 DEPT. DIALED XXX XXX 334 1234 DED	1 732	
Print				

11. You will then receive the printer window, select the appropriate printer and click **OK**. Once printed you can click on the **X** in the top right hand corner of the Report Result box.

Pr	int		×			
	Printer					
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	Status:	Ready				
	Type:	Samsung SCX-5835_5935 Series				
	Where:	ptr-911-lsr1.northemcom.local	ptr-911-lsr1.northemcom.local			
	Comment:		Print to file			
	Print range		Copies			
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	Pages	<u>from:</u> 1 <u>to:</u> 1				
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			OK Cancel			