How to Install DICE Mobile Application

1. Launch the "Google Play Store" from your Android device, or the "App Store" from your Apple device.

2. In the Search Bar Enter Matrix Vivid and download/install the application.
   Android:

DICE Dealer Application provides technicians and dealers with mobile efficiency.
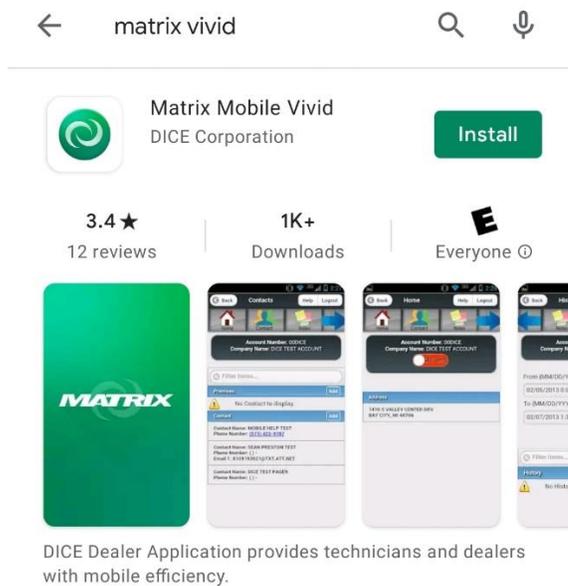
   Apple:
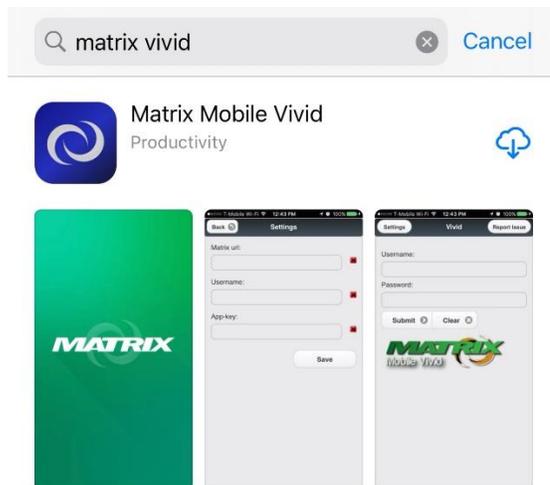
3. When launching the application for the first time the settings will have to be configured. Choose Settings from the top left-hand side of the screen.
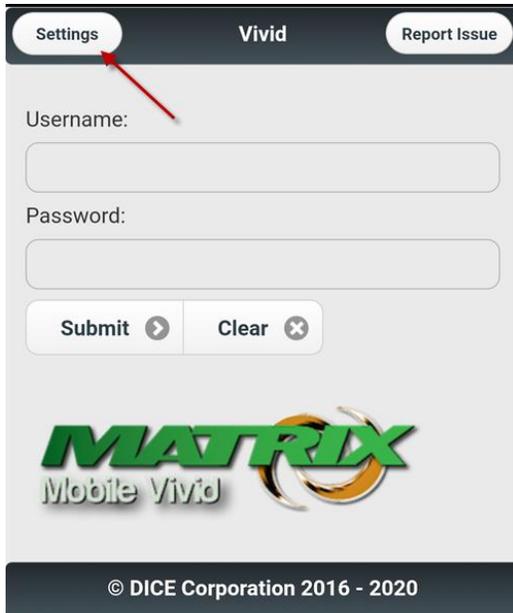
4. Enter the Matrix URL https://matrix.northern911.com and the Matrix username provided by the monitoring station Alarm Coordinator, then click Save
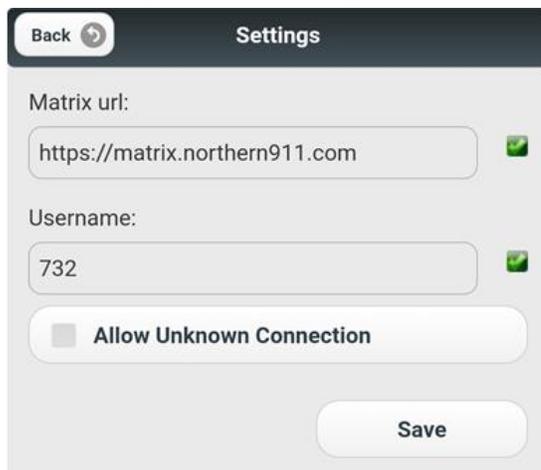
5. Once the settings are saved the application will return to the Login screen. The Matrix username will automatically be filled out as it was added to the Settings. Enter the Matrix password and click Submit to log in.
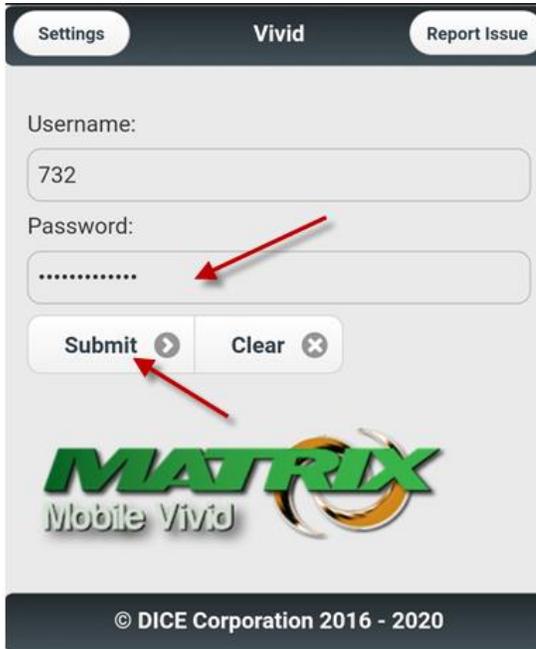
6. Once logged in, users have the option to search by Account number, Account name, or address
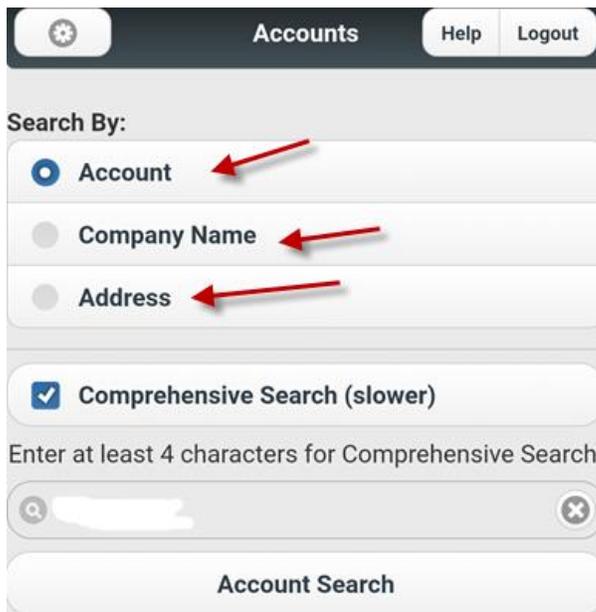
7. Once a search is completed the results will show at the bottom of the screen. Click on the account to access the customer's account.
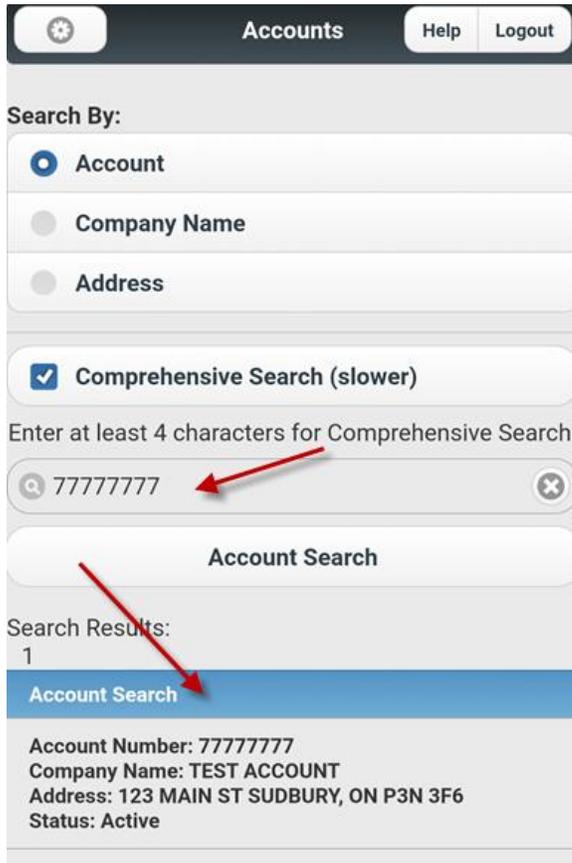
8. Once in the customer's account there are number of different tabs with information. The account can be placed on test or removed from test mode from any tab.
The **Home** tab shows the site address and site contact information.

The **Contact** tab shows the list of contacts on the customer's account.
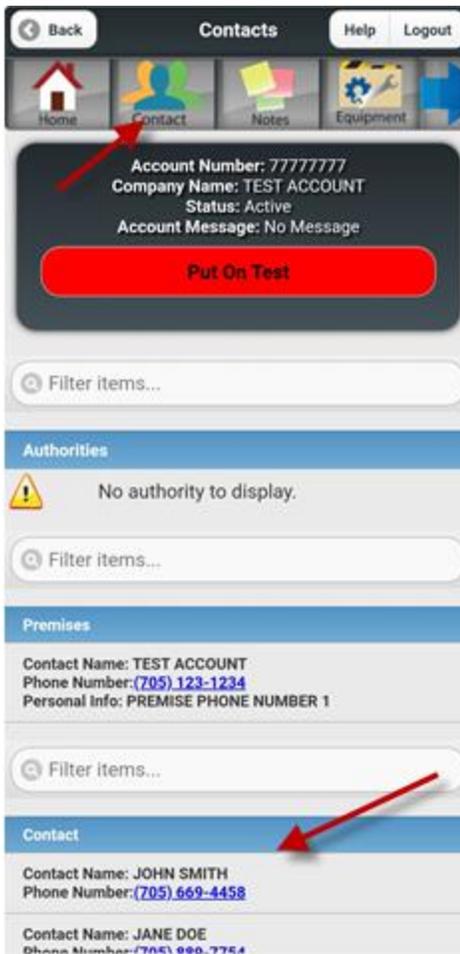
The **Notes** tab shows any notes that are listed on the customer's account.

The **Equipment** tab does not usually have any information

Use the blue arrow to show the other tabs.

The **Zones** tab shows the zones listed on the customer's account.
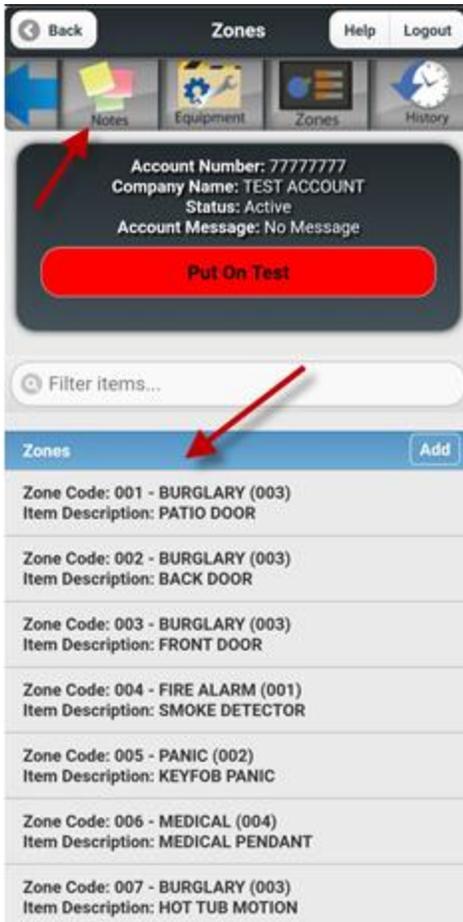
The **History** tab shows history on the customer account, the user can enter a **From** date/time and **To** date/time to view history from a past date. The user can also choose to sort the history by

Newest to Oldest or **Oldest to Newest**.
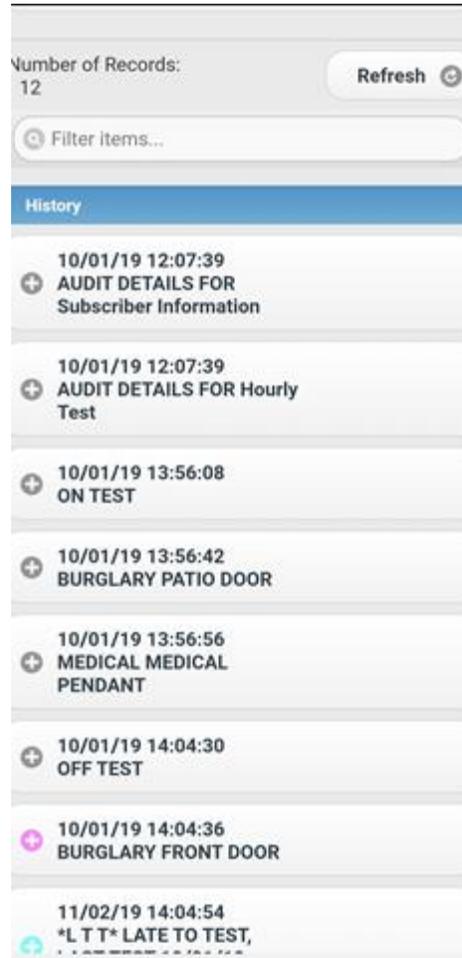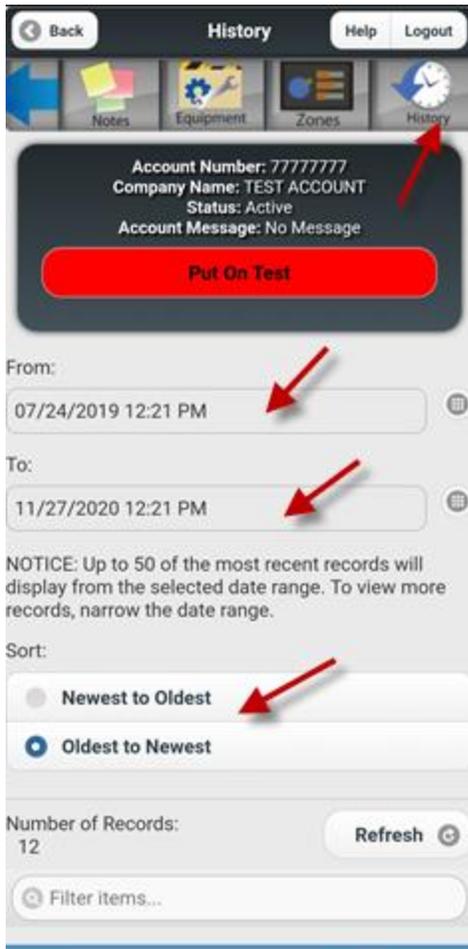
9. To put an account **On Test** the user will click the red **Put On Test** button.
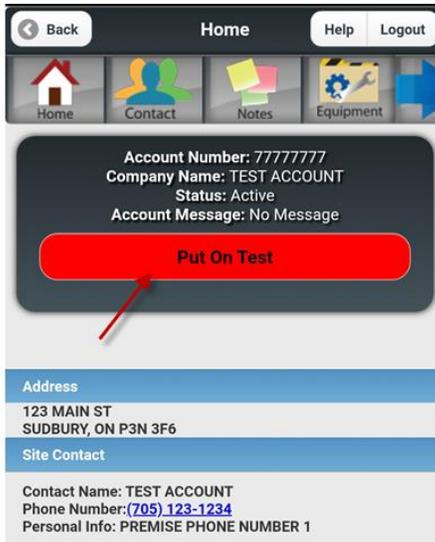
The user will then have the option to list accounts at the Same Address, Grouped, or Linked. NOTE: It is always best to do one account at a time to ensure the proper account is actually on/off test.

The user will then swipe the red **Off Test** button to the left, then will be asked to **Confirm** or **Cancel.**
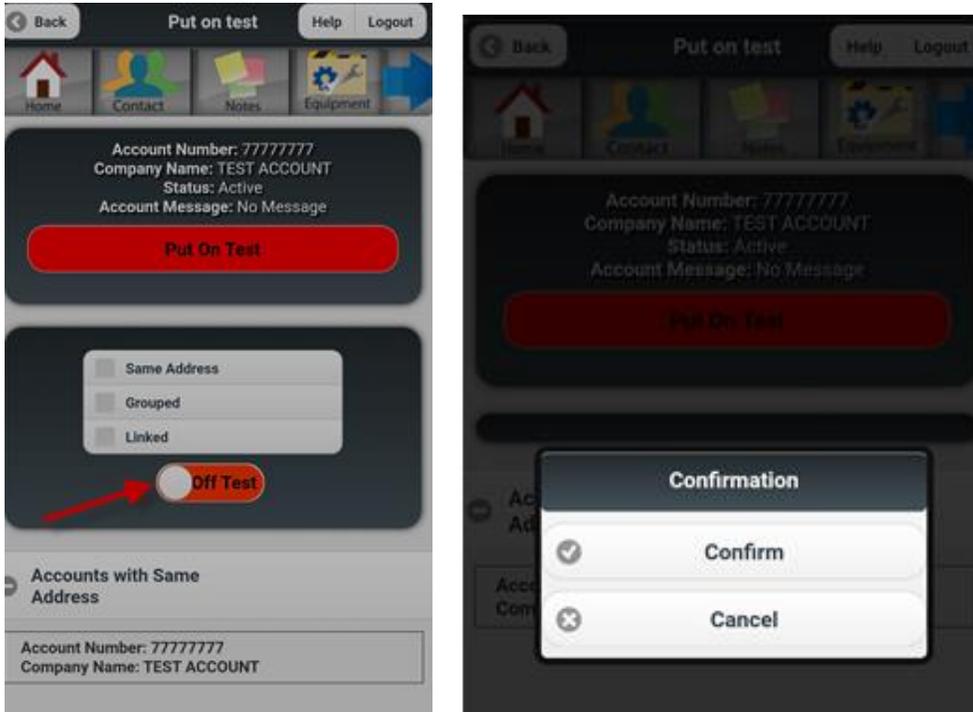
To put take the account off test the user will swipe the green **On Test** button to the right, then will be asked to **Confirm** or **Cancel.**