How to Install DICE Mobile Application

- 1. Launch the "Google Play Store" from your Android device, or the "App Store" from your Apple device.
- 2. In the Search Bar Enter Matrix Vivid and download/install the application. Android:



DICE Dealer Application provides technicians and dealers with mobile efficiency.

Apple:



3. When launching the application for the first time the settings will have to be configured. Choose Settings from the top left-hand side of the screen.

Settings	Vivid	Report Issue
Username:		
Password:		
Submit 🕥	Clear 😧	
Mobile Vi	Via C	\$
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4. Enter the Matrix URL <u>https://matrix.northern911.com</u> and the Matrix username provided by the monitoring station Alarm Coordinator, then click Save

Back	Settings	
Matrix url:		
https://matr	ix.northern911.com)
Username:		
732) 🗳
Allow	Unknown Connection	
	Save	

5. Once the settings are saved the application will return to the Login screen. The Matrix username will automatically be filled out as it was added to the Settings. Enter the Matrix password and click Submit to log in.

Settings	Vivid	Report Issue
Username:		
732		
Password:	1	
Submit O	Clear 😒	
Nobile Vi	Viel C	<u>}</u>
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6. Once logged in, users have the option to search by Account number, Account name, or address



7. Once a search is completed the results will show at the bottom of the screen. Click on the account to access the customer's account.

0	Accounts	Help	Logout
Search By:			
O Account			
Company	Name		
Address			
Compreh	ensive Search (slow	ver)	
Enter at least 4	characters for Com	prehensiv	e Search.
O 77777777			0
\sim	Account Search		
Search Results: 1	<u>.</u>		
Account Search			
Account Numbe Company Name Address: 123 M Status: Active	er: 77777777 :: TEST ACCOUNT AIN ST SUDBURY, ON	P3N 3F6	

 Once in the customer's account there are number of different tabs with information. The account can be placed on test or removed from test mode from any tab. The Home tab shows the site address and site contact information.

G Back	Home	Help Logo	out
Home	ntact Notes	Equipment	
Ac Com Acc	count Number: 7777 pany Name: TEST AC Status: Active punt Message: No M	7777 COUNT essage	
	Put On Test		
	/		
Address 🍧			
123 MAIN ST SUDBURY, ON P31	N 3F6		
Site Contact			
Contact Name: TE Phone Number:(Z Personal Info: PR	ST ACCOUNT 05) 123-1234 EMISE PHONE NUMBE	R 1	

The **Contact** tab shows the list of contacts on the customer's account.



The Notes tab shows any notes that are listed on the customer's account.

G Back	Notes		Help	Logout
Home	Contact	ites	Equipme	
	Account Number: Company Name: TES Status: Act Account Message: 1	777777 ST ACCO live No Mess	77 IUNT iage	
	Put On Te	est		
O Filter ite	ms			
Open Note T	lypes	1		
Customer No	stes 📕			
please put th received	is account on hold	when a s	signal is	6

The Equipment tab does not usually have any information

3 Back Notes Help Logout

Use the blue arrow to show the other tabs.

The Zones tab shows the zones listed on the customer's account.



The History tab shows history on the customer account, the user can enter a From date/time and To date/time to view history from a past date. The user can also choose to sort the history by

		Number of Records: 12	Refresh 🥃
Notes Equipment Zones	History	G Filter items	
Account Number: 77777777 Company Name: TEST ACCOUNT Status: Active Account Message: No Message	$\langle \rangle$	History	
Put On Test		AUDIT DETAILS FOR Subscriber Informatio	n
From: 07/24/2019 12:21 PM	0	0/01/19 12:07:39 AUDIT DETAILS FOR H Test	lourly
To:		O 10/01/19 13:56:08 ON TEST	
NOTICE: Up to 50 of the most recent reco display from the selected date range. To v	rds will view more	10/01/19 13:56:42 BURGLARY PATIO DO	OR
Sort:		C 10/01/19 13:56:56 MEDICAL MEDICAL PENDANT	
Oldest to Newest		O 10/01/19 14:04:30 OFF TEST	
Number of Records: 12	Refresh 🕝	10/01/19 14:04:36 BURGLARY FRONT DC	DOR
© Filter items		11/02/19 14:04:54	

Newest to Oldest or Oldest to Newest.

9. To put an account **On Test** the user will click the red **Put On Test** button.



The user will then have the option to list accounts at the Same Address, Grouped, or Linked. NOTE: It is always best to do one account at a time to ensure the proper account is actually on/off test.

The user will then swipe the red **Off Test** button to the left, then will be asked to **Confirm** or **Cancel.**



To put take the account off test the user will swipe the green **On Test** button to the right, then will be asked to **Confirm** or **Cancel.**

